# FINAL ORDER Effective: 10-8-10

# BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF KANSAS

In the Matter of the Kansas Nonresident Insurance Agent's License of KALA R. KENNEDY NPN #6996971

Docket No. 4206--SO

#### SUMMARY ORDER (Pursuant to K.S.A. 40-4909 and K.S.A. 77-537)

Pursuant to authority granted to the Commissioner of Insurance ("Commissioner") by K.S.A. 40-4909, the Commissioner hereby proposes to find facts and revoke the Kansas resident insurance agent's licenses of Kala R. Kennedy ("Respondent") by way of Summary Order as provided by K.S.A. 77-537.

# Findings of Fact

1. Records maintained by the Kansas Insurance Department ("KID") reflect that Respondent is licensed as a resident agent to transact the business of insurance in Kansas and has been so licensed since January 24, 2002.

2. KID records further indicate Respondent's legal and mailing address is 532 Brentwood Drive, Lawrence, KS 66049-1864.

3. Following investigation, the Commissioner has no reason to believe that protection of the public interest requires the Commissioner to give notice and opportunity to participate to anyone other than the respondent.

4. Following investigation, the Commissioner finds evidence sufficient to support the following findings of fact:

5. While employed by the Chris J. Munk Insurance Agency, Respondent accepted payments from customers, entered the payments on the computer and printed receipts, then deleted the entries and retained the payments.

6. In a letter mailed to Respondent's address of record on August 19, 2010, counsel

for KID informed Respondent of the allegations contained in paragraph 5 above and

invited Respondent to reply within 15 business days if she disputed them.

7. To date, Respondent has not replied, and the letter has not been returned.

8. The allegation that Respondent converted premium funds to her own use is uncontroverted.

#### Applicable Law

9. K.S.A. 40-4909(a) provides, in relevant part:

"The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has. . .

(4) Improperly withheld, misappropriated or converted any moneys or properties received in the course of doing insurance business....

(8) Used any fraudulent, coercive, or dishonest practice, or demonstrated any incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere. . . ." K.S.A. 40-4909(a).

10. In addition, the Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under such license. K.S.A. 40-4909(b).

#### Conclusions of Law

11. The Commissioner has jurisdiction over Respondent as well as the subject matter of this proceeding, and such proceeding is held in the public interest.

12. The Commissioner finds, based on the facts contained in paragraphs 5 and 6, that Respondent has improperly withheld, misappropriated, or converted money or property received in the course of doing insurance business.

13. The Commissioner also finds that Respondent's method of concealing conversion of premium is a dishonest practice and demonstrates untrustworthiness in the conduct of business.

14. Based on the foregoing findings, the Commissioner concludes that sufficient grounds exist for the revocation of Respondent's insurance agent's license pursuant to K.S.A. 40-4909(a).

15. The Commissioner further concludes Respondent's license may be revoked pursuant to K.S.A. 40-4909(b) because such license is not properly serving the interests of the insurer and the insurable interests of the public.

16. Based on the facts and circumstances set forth herein, it appears that the use of summary proceedings in this matter is appropriate, in accordance with the provisions set forth in K.S.A. 77-537(a), in that the use of summary proceedings does not violate any provision of the law, the protection of the public interest does not require the KID to give notice and opportunity to participate to persons other than Respondents, and after investigation, KID believes in good faith that the allegations will be supported to the applicable standard of proof.

**IT IS THEREFORE ORDERED BY THE COMMISSIONER OF INSURANCE THAT** the Kansas resident insurance agent's license of Kala R. Kennedy is hereby **REVOKED. It is further ordered,** that Kala R. Kennedy shall **CEASE and DESIST** from the sale, solicitation, or negotiation of insurance and/or receiving compensation

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deriving from the sale, solicitation, or negotiation of insurance conducted on and after

the effective date of this order.

# IT IS SO ORDERED THIS \_\_20th\_\_ DAY OF SEPTEMBER 2010, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.



\_/s/ Sandy Praeger\_\_\_\_\_ Sandy Praeger Commissioner of Insurance

BY:

\_/s/ John W. Campbell\_\_\_\_\_ John W. Campbell General Counsel

# NOTICE OF RIGHTS TO HEARING AND REVIEW

### Within fifteen (15) days of the date of service of this Summary Order,

Respondent may submit a written request for a hearing pursuant to K.S.A. 77-537 and

K.S.A. 77-542. Any request for a hearing should be addressed to the following:

John W. Campbell, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

If a hearing is requested, the Kansas Insurance Department will serve notice of

the time and place of the hearing and information on procedures, right of representation,

and other rights of parties relating to the conduct of the hearing.

If a hearing is not requested in the time and manner stated above, this Summary Order shall become effective as a Final Order upon the expiration of time for requesting a hearing. In the event Respondent files a Petition for Judicial Review, pursuant to K.S.A. 77-613(e), the agency officer to be served on behalf of the

Kansas Insurance Department is

John W. Campbell, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

#### Certificate of Service

The undersigned hereby certifies that she serviced a true and correct copy of the above and foregoing <u>Summary Order</u> and accompanying <u>Notice of Rights</u> on this \_\_\_\_20th\_\_\_ day of September 2010, by causing the same to be placed in the United States Mail, first class postage prepaid, addressed to the following:

Kala R. Kennedy 532 Brentwood Drive Lawrence, KS 66049-1864

> \_/s/ Brenda J. Clary\_\_\_\_\_ Brenda J. Clary Staff Attorney