### **FINAL ORDER**

**Effective: 7-20-11** 

# OF THE STATE OF KANSAS

In the Matter of the Kansas Nonresident	)	
Insurance Agent's License of	)	Docket No. <b>4336SO</b>
DEBRA S. WATSON	)	
NPN 7453935	)	

## SUMMARY ORDER (Pursuant to K.S.A. 40-4909 and K.S.A. 77-537)

Pursuant to authority granted to the Commissioner of Insurance ("Commissioner") by K.S.A. 40-4909, the Commissioner hereby proposes to find facts and revoke the Kansas nonresident insurance agent's license of Debra S. Watson ("Respondent") by way of Summary Order as provided by K.S.A. 77-537.

#### **Findings of Fact**

- 1. Records maintained by the Kansas Insurance Department ("KID") reflect that Respondent is licensed as a nonresident agent to transact the business of insurance in Kansas and has been so licensed since October 22, 2009.
- 2. KID records further indicate Respondent's legal address is in Rising Fawn, Georgia, and her mailing address is c/o Convergys Corp., 5600 Brainerd Rd, Ste 3, Chattanooga, TN 37411.
- 3. Following investigation, the Commissioner has no reason to believe that protection of the public interest requires the Commissioner to give notice and opportunity to participate to anyone other than the respondent.
- 4. Following investigation, the Commissioner finds evidence sufficient to support the following findings of fact:
- 5. Effective January 31, 2010, Respondent's Georgia insurance producer license lapsed.
- 6. Effective March 9, 2011, Respondent's South Dakota insurance producer license was revoked.
- 7. Effective April 25, 2010, Respondent's Washington insurance producer license was revoked
- 8. To date, Respondent has not reported any of these actions to KID.

- 9. By letter dated May 31, 2011, counsel for KID recited the foregoing facts and invited Respondent to reply if the facts were not correct.
- 10. To date, Respondent has not replied, and the letter was not returned.

#### **Applicable Law**

11. K.S.A. 2010 Supp. 40-4909(a) provides, in relevant part:

"The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has: . . .

- (2) Violated: (A) Any provision of chapter 40 of the Kansas Statutes Annotated, and amendments thereto, or any rule and regulation promulgated thereunder; . . . .
- (9) Had an insurance agent license, or its equivalent, denied, suspended or revoked in any other state, district or territory." K.S.A. 2010 Supp. 40-4909(a).
- 12. K.A.R. §40-7-9 requires a licensed agent to report to the Commissioner within 30 days any disciplinary action against the agent's license by the insurance regulatory agency of another jurisdiction.
- 13. A person must be licensed as a resident and in good standing in the person's home state to be issued a nonresident license. K.S.A. 40-4906(a).
- 14. In addition, the Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under such license. K.S.A. 40-4909(b).

#### **Conclusions of Law**

- 15. The Commissioner has jurisdiction over Respondent as well as the subject matter of this proceeding, and such proceeding is held in the public interest.
- 16. The Commissioner finds, based on the facts contained in paragraphs 5 through 8, that Respondent's license may be revoked pursuant to K.S.A. 40-4909(a)(2)(A) because Respondent has violated K.A.R. §40-7-9(a) by failing to report a disciplinary action against her insurance agent license by another state.

- 17. The Commissioner finds, based on the facts contained in paragraphs 6 and 7, that Respondent's license may be revoked pursuant to K.S.A. 40-4909(a)(9) because Respondent has had an insurance agent license revoked in another state.
- 18. Based on the foregoing findings, the Commissioner concludes that sufficient grounds exist for the revocation of Respondent's insurance agent's license pursuant to K.S.A. 40-4909(a).
- 19. The Commissioner further concludes Respondent's license may be revoked pursuant to K.S.A. 40-4909(b) because such license is not properly serving the interests of the insurer and the insurable interests of the public.
- 20. Moreover, the Commissioner concludes that Respondent's license must be revoked or cancelled because Respondent is no longer entitled to hold a license based on reciprocity because she is no longer licensed in her home state.
- 21. Based on the facts and circumstances set forth herein, it appears that the use of summary proceedings in this matter is appropriate, in accordance with the provisions set forth in K.S.A. 77-537(a), in that the use of summary proceedings does not violate any provision of the law, the protection of the public interest does not require the KID to give notice and opportunity to participate to persons other than Respondent, and after investigation, KID believes in good faith that the allegations will be supported to the applicable standard of proof.

#### Policy to be Served

22. Before issuing an insurance agent license, the Commissioner must determine that the applicant is qualified and has not committed any act that would be grounds for denial, suspension, or revocation. K.S.A. 40-4905(b). Further, the Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under the license. The following action is appropriate to promote the security and integrity of the insurance business and protect insurance consumers by licensing, or continuing to license, persons or entities to sell, solicit, or negotiate insurance in the State of Kansas only if their conduct indicates they are both qualified and trustworthy.

IT IS THEREFORE ORDERED BY THE COMMISSIONER OF INSURANCE THAT the Kansas nonresident insurance agent's license of DEBRA S. WATSON is hereby REVOKED. It is further ordered, that DEBRA S. WATSON shall CEASE and DESIST from the sale, solicitation, or negotiation of insurance, doing any act toward the sale, solicitation, or negotiation of insurance, and/or receiving compensation deriving from the sale, solicitation, or negotiation of insurance conducted on and after the effective date of this order.

IT IS SO ORDERED THIS \_\_1st\_\_ DAY OF \_\_\_July\_\_\_ 2011, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.



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#### NOTICE OF RIGHTS TO HEARING AND REVIEW

Within fifteen (15) days of the date of service of this Summary Order, Respondent may submit a written request for a hearing pursuant to K.S.A. 77-537 and K.S.A. 77-542. Any request for a hearing should be addressed to the following:

Zachary J.C. Anshutz, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

If a hearing is requested, the Kansas Insurance Department will serve notice of the time and place of the hearing and information on procedures, right of representation, and other rights of parties relating to the conduct of the hearing.

If a hearing is not requested in the time and manner stated above, this Summary Order shall become effective as a Final Order upon the expiration of time for requesting a hearing. In the event Respondent files a Petition for Judicial

Review, pursuant to K.S.A. 77-613(e), the agency officer to be served on behalf of the Kansas Insurance Department is

Zachary J.C. Anshutz, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

#### **Certificate of Service**

The undersigned hereby certifies that she served a true and correct copy of the above and foregoing <u>Summary Order</u> and accompanying <u>Notice of Rights</u> on this \_\_1st\_\_\_ day of \_\_July\_\_ 2011, by causing the same to be placed in the United States Mail, first class postage prepaid, addressed to the following:

Debra S. Watson c/o Convergys Corp. 5600 Brainerd Rd, Ste 3 Chattanooga, TN 37411

\_/s/ Brenda J. Clary\_\_\_\_\_ Brenda J. Clary Staff Attorney