### **FINAL ORDER**

**EFFECTIVE: 10-1-12** 

# DEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF KANSAS

In the Matter of the Kansas Nonresident	)	
Insurance Agent's License of	)	Docket No. <b>4489SO</b>
MARC ROBBINS	)	
NPN 7328098.	)	

## ORDER (Pursuant to K.S.A. 40-4909 and K.S.A. 77-537)

Pursuant to authority granted to the Commissioner of Insurance ("Commissioner") by K.S.A. 40-4909, the Commissioner hereby orders Marc Robbins ("Respondent") to **CEASE AND DESIST** from engaging in the sale, solicitation, or negotiation of insurance in Kansas or with respect to Kansas risks. The Commissioner further proposes to find facts and revoke Respondent's Kansas nonresident insurance agent's license by way of Summary Order as provided by K.S.A. 77-537.

#### **Findings of Fact**

- 1. Records maintained by the Kansas Insurance Department ("KID") reflect that Respondent was licensed as a nonresident agent on August 10, 2012.
- 2. Respondent's legal address is in Christiansburg, Virginia, and his mailing address of record is 159 Franklin Parke Court, Christiansburg, VA 24073-4457.
- 3. Following investigation, the Commissioner has no reason to believe that protection of the public interest requires the Commissioner to give notice and opportunity to participate to anyone other than the respondent.
- 4. Following investigation, the Commissioner finds evidence sufficient to support the following findings of fact:
- 5. On August 10, 2012, Respondent applied electronically for a license through National Insurance Producer Registry ("NIPR") online services.
- 6. Background question number 2 of the application for a license asks, "Have you ever been named or involved as a party in an administrative proceeding regarding any professional or occupational license or registration?"
- 7. Respondent answered "no."
- 8. In reliance upon Respondent's statements, KID promptly issued the license.

- 9. On August 29, 2012, Respondent's employer notified KID of two disciplinary actions and included Respondent's statement explaining why Respondent did not disclose the actions on his application.
- 10. By Consent Order dated July 6, 2009, Respondent permanently surrendered his license for cause to the Ohio Superintendent of Insurance based on his alleged forgery of a signature on an addendum regarding waiver of premium on a life insurance policy.
- 11. By Consent Order dated and effective September 10, 2009, the Kentucky Insurance Commissioner revoked Respondent's license by default on grounds of forgery of documents and violation of Kentucky insurance law, regulation, or order of the Commissioner.
- 12. Despite the clear terms of the agreement Respondent signed with the Ohio Department of Insurance and the clear Order issued by the Kentucky Insurance Commissioner, Respondent contends he thought the matters were "dropped" and he could reapply in both states in the future.

#### **Applicable Law**

- 13. K.S.A. 2011 Supp. 40-4909(a) provides, in relevant part:
  - "The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has:
  - (1) Provided incorrect, misleading, incomplete or untrue information in the license application. . . .
  - (3) Obtained or attempted to obtain a license under this act through misrepresentation or fraud. . . .
  - (8) Used any fraudulent, coercive, or dishonest practice, or demonstrated any incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state or elsewhere. . . .
  - (10) Forged another person's name to . . . any document related to an insurance transaction." K.S.A. 2011 Supp. 40-4909(a).
- 14. The Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under such license. K.S.A. 2011 Supp. 40-4909(b).

#### **Conclusions of Law**

- 15. The Commissioner has jurisdiction over Respondent as well as the subject matter of this proceeding, and such proceeding is held in the public interest.
- 16. The Commissioner finds Respondent submitted an incomplete and incorrect application for a license, and based on that fact, Respondent's license may be revoked pursuant to K.S.A. 40-4909(a)(1).
- 17. Based on the same facts, the Commissioner finds that Respondent's license may be revoked pursuant to K.S.A. 40-4909(a)(3) because Respondent obtained the license through misrepresentation.
- 18. The Commissioner finds, based on the Kentucky and Ohio orders, that Respondent's license may be revoked pursuant to K.S.A. 40-4909(a)(8) because Respondent has used dishonest practices and demonstrated incompetence, untrustworthiness, or financial irresponsibility in business and pursuant to K.S.A. 40-4909(a)(10) because Respondent has forged another person's name to a document related to an insurance transaction.
- 19. Based on the foregoing findings, the Commissioner concludes that sufficient grounds exist for the revocation of Respondent's insurance agent's license pursuant to K.S.A. 40-4909(a).
- 20. The Commissioner further concludes Respondent's license may be revoked pursuant to K.S.A. 40-4909(b) because such license is not properly serving the interests of the insurer and the insurable interests of the public.
- 21. Based on the facts and circumstances set forth herein, it appears that the use of summary proceedings in this matter is appropriate, in accordance with the provisions set forth in K.S.A. 77-537(a), in that the use of summary proceedings does not violate any provision of the law, the protection of the public interest does not require the KID to give notice and opportunity to participate to persons other than Respondent, and after investigation, KID believes in good faith that the allegations will be supported to the applicable standard of proof.

#### Policy to be Served

22. Before issuing an insurance agent license, the Commissioner must determine that the applicant is qualified and has not committed any act that would be grounds for

denial, suspension, or revocation. K.S.A. 40-4905(b). Further, the Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under the license. The following action is necessary and appropriate to promote the security and integrity of the insurance business and protect insurance consumers by licensing, or continuing to license, persons or entities to sell, solicit, or negotiate insurance in the State of Kansas only if their conduct indicates they are both qualified and trustworthy.

IT IS THEREFORE ORDERED BY THE COMMISSIONER OF INSURANCE THAT the Kansas nonresident insurance agent's license of MARC ROBBINS is hereby REVOKED. It is further ordered, that MARC ROBBINS shall CEASE and DESIST from the sale, solicitation, or negotiation of insurance, doing any act toward the sale, solicitation, or negotiation of insurance, and/or receiving compensation deriving from the sale, solicitation, or negotiation of insurance in Kansas or on Kansas risks through business conducted on and after the effective date of this order.

**It is further ordered**, pursuant to KSA 77-415(b)(2)(A), that this order is designated by KID as precedent.

IT IS SO ORDERED THIS \_\_12th\_\_ DAY OF SEPTEMBER 2012, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.



_/s/ Sandy Praeger Sandy Praeger Commissioner of Insurance
BY:
_/s/ Zachary J.C. Anshutz Zachary J.C. Anshutz General Counsel

#### NOTICE OF RIGHTS TO HEARING AND REVIEW

Within fifteen (15) days of the date of service of this Summary Order, Respondent may submit a written request for a hearing pursuant to K.S.A. 77-537 and K.S.A. 77-542. Any request for a hearing should be addressed to the following:

Zachary J.C. Anshutz, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

If a hearing is requested, the Kansas Insurance Department will serve notice of the time and place of the hearing and information on procedures, right of representation, and other rights of parties relating to the conduct of the hearing.

If a hearing is not requested in the time and manner stated above, this Summary Order shall become effective as a Final Order upon the expiration of time for requesting a hearing. In the event Respondent files a Petition for Judicial Review, pursuant to K.S.A. 77-613(e), the agency officer to be served on behalf of the Kansas Insurance Department is

Zachary J.C. Anshutz, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

#### **Certificate of Service**

The undersigned hereby certifies that she served a true and correct copy of the above and foregoing <u>Order</u> and accompanying <u>Notice of Rights</u> on this \_\_\_\_12th\_\_\_ day of September 2012, by causing the same to be placed in the United States Mail, first class postage prepaid, addressed to the following:

Marc Robbins 159 Franklin Parke Court Christiansburg, VA 24073-4457

> \_/s/ Brenda J. Clary\_\_\_\_\_ Brenda J. Clary Staff Attorney