FINAL ORDER

EFFECTIVE: 12-15-14

DEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF KANSAS

In the Matter of the Kansas Resident)	
Insurance Agent's License of)	
REBECCA A. GROTHEER,)	Docket No. 4703SO
NPN 8408091, and the Kansas)	
Resident Insurance Agency License of)	
Pittsburg Title, LLC,)	Docket No. 4702SO
Lic. No. 611574470-000.)	

SUMMARY ORDER (Pursuant to K.S.A. 40-4909 and K.S.A. 77-537)

Pursuant to authority granted to the Commissioner of Insurance ("Commissioner") by K.S.A. 40-4909, the Commissioner hereby proposes to find facts and cancel the Kansas resident insurance agent's license of Rebecca A. Grotheer ("Respondent") and the Kansas resident insurance agency license of Pittsburg Title, LLC ("Respondent Agency"), by way of Summary Order as provided by K.S.A. 77-537.

Findings of Fact

- 1. Following investigation, the Commissioner has no reason to believe that protection of the public interest requires the Commissioner to give notice and opportunity to participate to anyone other than Respondent.
- 2. Following investigation, the Commissioner finds evidence sufficient to support the following facts:
- 3. Respondent was licensed as a Kansas resident insurance agent on March 8, 2005, and has remained so licensed to date.
- 4. Respondent's legal address is in Pittsburg, Kansas, and her mailing address of record is 1075 S. 240th Street, Pittsburg, KS 66762.
- 5. Respondent Agency has been licensed as a Kansas resident insurance agency since December 3, 2008, and is located in Pittsburg, Kansas.
- 6. Respondent is the responsible producer for Respondent Agency, and Respondent Agency may be served by serving Respondent at her address of record.

- 7. From December 2, 2013, until June 27, 2014, Respondent and Respondent Agency held appointments as agents of Old Republic Title Insurance Company ("Old Republic").
- 8. Old Republic terminated the appointments based on an audit that indicated Respondent failed to complete and report policies in a timely manner, failed to deliver documents for recording promptly after closings, mismanaged escrow and premium funds, and failed to cooperate fully with the audit.
- 9. In response to KID's inquiry, Respondent denied wrongdoing but agreed to surrender her license and that of the agency.
- 10. The licenses were cancelled as of September 30, 2014, pursuant to Respondent's written request.

Applicable Law

- 11. K.S.A. 40-4909(a) provides, in relevant part:
 - "The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has . . .
 - (8) Used any fraudulent, coercive, or dishonest practice, or demonstrated any incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state or elsewhere. K.S.A. 2013 Supp. 40-4909(a).
- 12. In addition, the Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under such license. K.S.A. 2013 Supp. 40-4909(b).
- 13. A person whose license has been revoked or suspended may not be employed directly or indirectly by an insurance company and "may not perform any act toward the solicitation of or transaction of" insurance business. K.S.A. 2013 Supp. 40-4909(g).
- 14. "Any action taken under this section which affects any license or imposes any administrative penalty shall be taken only after notice and an opportunity for hearing conducted in accordance with the provisions of the Kansas administrative procedures act." K.S.A. 2013 Supp. 40-4909(c).

15. Surrender of a license does not deprive the Commissioner of jurisdiction to institute or proceed with a disciplinary proceeding to render an order or to make a record of the facts. K.S.A. 2013 Supp. 40-4909(e).

Conclusions of Law

- 16. The Commissioner has jurisdiction over Respondent as well as the subject matter of this proceeding, and such proceeding is held in the public interest.
- 17. The Commissioner finds that Respondent's license may be revoked pursuant to K.S.A. 40-4909(a)(8) because Respondent has demonstrated a lack of competence and trustworthiness in the conduct of business.
- 18. Further, the Commissioner concludes that Respondent's license may be revoked pursuant to K.S.A. 40-4909(b) because it is not serving the interests of insurers or the insurable interests of the public.
- 19. However, the Commissioner concludes the public interest is adequately served by Respondent's surrender of the licenses and an order making a record of the facts and circumstances.
- 20. Based on the facts and circumstances set forth herein, it appears that the use of summary proceedings in this matter is appropriate, in accordance with the provisions set forth in K.S.A. 77-537(a), in that the use of summary proceedings does not violate any provision of the law, the protection of the public interest does not require the KID to give notice and opportunity to participate to persons other than Respondent, and after investigation, KID believes in good faith that the allegations will be supported to the applicable standard of proof.

Policy to be Served

Before issuing an insurance agent license, the Commissioner must determine that the applicant is qualified and has not committed any act that would be grounds for denial, suspension, or revocation. K.S.A. 40-4905(b). Further, the Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under the license. The following action is appropriate to promote the security and integrity of the insurance business and protect insurance consumers by licensing, or continuing to license, persons or entities to sell, solicit, or

negotiate insurance in the State of Kansas only if their conduct indicates they are both qualified and trustworthy.

THE COMMISSIONER OF INSURANCE THEREFORE ORDERS that the Kansas resident insurance agent's license of REBECCA A. GROTHEER and PITTSBURG TITLE, LLC, is hereby accepted, and the surrender is deemed involuntary. Respondents shall CEASE and DESIST from the sale, solicitation, or negotiation of insurance, doing any act toward the sale, solicitation, or negotiation of insurance, and/or receiving compensation deriving from the sale, solicitation, or negotiation of insurance in Kansas or on Kansas risks through business conducted on and after the effective date of this order.

IT IS SO ORDERED THIS __24th__ DAY OF NOVEMBER 2014, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.



_/s/ Sandy Praeger Sandy Praeger Commissioner of Insurance
BY:
/a/ John Wina
_/s/ John Wine John Wine
General Counsel

NOTICE OF RIGHTS TO HEARING AND REVIEW

Within fifteen (15) days of the date of service of this Summary Order, Respondent may submit a written request for a hearing pursuant to K.S.A. 77-537 and K.S.A. 77-542. Any request for a hearing should be addressed to the following:

John Wine, General Counsel Kansas Insurance Department 420 S.W. 9th Street Topeka, Kansas 66612

If a hearing is requested, the Kansas Insurance Department will serve notice of the time and place of the hearing and information on procedures, right of representation, and other rights of parties relating to the conduct of the hearing.

If a hearing is not requested in the time and manner stated above, this Summary Order shall become effective as a Final Order upon the expiration of time for requesting a hearing. In the event Respondent files a Petition for Judicial Review, pursuant to K.S.A. 77-613(e), the agency officer to be served on behalf of the Kansas Insurance Department is

John Wine, General Counsel Kansas Insurance Department 420 S.W. 9th Street Topeka, Kansas 66612

Certificate of Service

The undersigned hereby certifies that she served a true and correct copy of the above and foregoing <u>Summary Order</u> and accompanying <u>Notice of Rights</u> on this __24th__ day of November 2014 by causing the same to be placed in the United States Mail, first class postage prepaid, addressed to the following:

Rebecca A. Grotheer and Pittsburg Title, LLC 1075 S. 240th Street Pittsburg, KS 66762

With an additional copy transmitted to WJ Morin, attorney for Respondents, at the following address: wjmorin@morinlaw.com

_/s/ Brenda J. Clary_____ Brenda J. Clary Staff Attorney