

**BEFORE THE COMMISSIONER OF INSURANCE  
OF THE STATE OF KANSAS**

In the Matter of the Kansas Resident            )  
Insurance Agent’s License of                    )  
**JODI R. PAPPADA**                                    )  
NPN: # 7667682                                    )

Docket No. 72796

**FINAL ORDER**  
**(Pursuant to K.S.A. 40-4909 and K.S.A. 77-501 et seq.)**

The Kansas Insurance Department (“KID”) proposed to revoke the resident insurance agent license of **JODI R. PAPPADA** (“Respondent”) by a Summary Order dated October 31, 2018. Respondent requested a hearing on August 13, 2018. Counsel for Respondent submitted a document titled “Surrender of Kansas Resident Insurance Agent’s License” to the Commissioner on February 8, 2019.

**Having reviewed KID’s allegations in the Summary Order and having considered Respondent’s wish to surrender her license, the Commissioner hereby revokes the agent’s license of Respondent, JODI R. PAPPADA.**

**Findings of Fact**

1. Respondent was licensed as a Kansas resident insurance agent on April 24, 2003, and remains licensed to date.
2. Respondent’s legal (residential) address of record is [REDACTED], Salina, KS [REDACTED]
3. On July 12, 2017, Farmers Insurance Group (“Farmers”) submitted a fraud referral to the KID alleging the following:
  - a. Respondent and her husband, Douglas Pretzer were named “insureds” on Farmer’s Homeowners Policy [REDACTED].
  - b. On March 6, 2017, Respondent increased the coverage on four scheduled jewelry articles from \$11,220 to \$14,320.

- c. Respondent filed a homeowner's claim # [REDACTED] with a date of loss of March 24, 2017. Respondent claimed to have lost the scheduled jewelry articles while on a trip to Kansas City, Missouri with her daughter and her daughter's friends.
  - d. In support of her claim, Respondent emailed two jewelry appraisals to Farmers on April 5, 2017.
  - e. During the investigation of Respondent's claim, Farmers determined that the jewelry appraisals sent by Respondent were suspicious.
  - f. On June 7, 2017, Farmers requested Respondent participate in an examination under oath.
  - g. On June 20, 2017, Respondent withdrew her claim.
4. KID contacted the owner of Riddle's Jewelry, Tim Riddle ("Riddle"). Riddle provided two affidavits to KID attesting he neither issued, authorized, nor endorsed the appraisals. He further stated that the signatures were placed on the appraisals without his knowledge and permission.
  5. KID obtained an in-person recorded statement from Respondent. Respondent stated that she eventually located the rings in an overnight bag and withdrew her claim. When asked about the authenticity of the appraisals, Respondent stated that her husband, Doug Pretzer ("Pretzer"), had the appraisals done and gave them to her.
  6. Respondent provided a letter that Pretzer signed and notarized which stated that Pretzer gave the appraisals to Respondent.
  7. KID investigators made contact with Pretzer in order to determine his role in the incident. Pretzer did not cooperate or give a statement.

8. When questioned during a preliminary hearing in Respondent's criminal case in Saline County District Court, Pretzer was unable to recall any details concerning how he altered the appraisal.
9. Respondent was found guilty of one felony count of committing a fraudulent insurance act and two felony counts of forgery in Saline County District Court on October 19, 2018.
10. Respondent was terminated for cause by Farmers effective January 24, 2019.
11. Respondent submitted a request to voluntarily surrender her license through her counsel on February 8, 2019.

**Applicable Law**

12. Pursuant to K.S.A. 40-4909(a), "The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has:

(2) Violated:

Any provision of chapter 40 of the Kansas Statutes Annotated, and amendments thereto, or any rule and regulation promulgated thereunder....[and/or]

(6) Been convicted of a misdemeanor or felony." K.S.A. 40-4909(a)

13. K.S.A. 40-2,118(a) defines "fraudulent insurance act" as:

an act committed by any person who, knowingly and with intent to defraud, presents, causes to be presented or prepares with knowledge or belief that it will be presented to or by an insurer, purported insurer, broker or any agent thereof, any written, electronic, electronic impulse, facsimile, magnetic, oral, or telephonic communication or statement as part of, or in support of, an application for the issuance of, or the rating of an insurance policy for personal or commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which such person knows to contain materially false information concerning any fact material thereto; or conceals, for the purpose of misleading, information concerning any fact material thereto.

14. Pursuant to K.S.A. 77-526(a), the Presiding Officer, the Assistant Commissioner of Insurance acting on behalf of the Commissioner of Insurance as the agency head as provided in K.S.A. 77-547, is empowered to render a Final Order.

**Policy Reasons**

15. It is in the public interest that the license of an agent who has committed a fraudulent act be revoked.

16. It is in the public interest that the license of an agent who has committed a felony involving dishonesty be revoked.

**Conclusions of Law**

17. The Commissioner has jurisdiction over **JODI R. PAPPADA** as well as the subject matter of this proceeding, and such proceeding is held in the public interest.

18. The Assistant Commissioner of Insurance is acting on behalf of the Commissioner of Insurance as the agency head and is empowered to render a Final Order as the Presiding Officer.

19. The Commissioner finds that Respondent's Kansas license may be revoked because **JODI R. PAPPADA** committed a fraudulent insurance act.

20. The Commissioner finds that Respondent's Kansas license may be revoked because **JODI R. PAPPADA** was convicted of a felony.

21. Pursuant to K.S.A. 40-4909(b), the Commissioner finds that the interests of the public are not properly served under Respondent's license.

22. Accordingly, the Commissioner concludes that sufficient grounds exist for the revocation of the insurance agent's license of **JODI R. PAPPADA**, pursuant to K.S.A. 40-4909(a) and (b).

**IT IS THEREFORE ORDERED BY THE COMMISSIONER OF INSURANCE  
THAT:**

23. The Kansas Resident Insurance Agent's License of **JODI R. PAPPADA** is hereby **REVOKED** the effective date of this Order.

24. **IT IS FURTHER ORDERED** that **JODI R. PAPPADA** shall **CEASE** and **DESIST** from the sale, solicitation or negotiation of insurance and/or receiving compensation deriving from the sale, solicitation or negotiation of insurance conducted after the effective date of this Order.

**IT IS SO ORDERED THIS 13<sup>th</sup> DAY OF FEBRUARY 2019, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.**



Vicki Schmidt  
Commissioner of Insurance

BY:

  
Barbara W. Rankin  
Assistant Insurance Commissioner

**NOTICE AND OPPORTUNITY FOR HEARING**

In the event the Respondent files a petition for judicial review, the agency officer designated pursuant to K.S.A. 77-613(e) to receive service of a petition for judicial review on behalf of the Kansas Insurance Department is:

Justin L. McFarland, General Counsel  
Kansas Insurance Department  
420 S.W. 9<sup>th</sup> St.  
Topeka, Kansas 66612

**CERTIFICATE OF SERVICE**

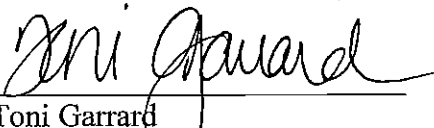
The undersigned hereby certifies that he served the above and foregoing Final Order on this 13<sup>th</sup> day of February, 2019, by causing the same to be deposited in the United States Mail, first class postage prepaid, addressed to the following:

Jodi R. Pappada  
[REDACTED]  
Salina, KS [REDACTED]  
*Respondent*

Roger D. Struble  
BLACKWELL & STRUBLE, LLC  
400 E Iron Ave., P.O. Box 795  
Salina, KS 67402-0795  
rstruble@bbsec.ksoxmail.com  
*Attorney for Respondent*

And hand delivered to:

Steven M. Lehwald  
Staff Attorney  
Kansas Insurance Department  
420 SW 9<sup>th</sup> St.  
Topeka, KS 66612  
*Attorney for KID*

  
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Toni Garrard  
Senior Administrative Assistant