BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF KANSAS

In the Matter of)
ALLSTATE INSURANCE COMPANY)
NAIC # 19232)
)
ALLSTATE PROPERTY AND)
CASUALTY INSURANCE COMPANY)
NAIC # 17230	

Docket No.: 85227

<u>CONSENT AGREEMENT AND FINAL ORDER</u> (Pursuant to K.S.A. 40-222, 40-955 and K.S.A. 77-537)

The Kansas Insurance Department ("the Department"), Allstate Insurance Company ("Allstate") Allstate Property and Casualty Insurance Company ("Allstate Property") submit this Consent Agreement and Final Order. Allstate and Allstate Property hereby waive any and all rights to further administrative adjudication or review of this matter, including any and all rights conferred upon it under K.S.A. 77-501, *et seq.* and K.S.A. 77-601, *et seq.* Pursuant to the authority conferred upon the Commissioner of Insurance in K.S.A. 40-222, Vicki Schmidt, the duly elected, qualified and serving Commissioner of Insurance, hereby adopts the Department's agreement made with Allstate Property and makes the following findings and Orders:

Allegations

The parties stipulate that if a hearing were conducted in this matter, the following evidence could be offered by the Commissioner, and although neither admitted nor denied by Allstate or Allstate Property, would be recognized as admissible to show the following:

- 1. Allstate is domiciled in Illinois and has been authorized in Kansas since 1934.
- 2. Allstate Property is domiciled in Illinois and has been authorized in Kansas since 1987.
- 3. On or around June 19, 2020, Allstate advised the Department that they have been using a policy classification notice since December 11, 2017 that the company had not submitted

for Department approval.

- 4. Allstate reported that it did not file the most recent version of the policy classification notice that it sends to policyholders notifying them of how their policy and/or vehicle is classified.
- 5. The company filed previous versions of the policyholder notice with the Department. However, the company did not file the most recent when rates were modified on November 28, 2017. At that time, Allstate amended the policyholder notice to change the definition of "Married Person" to include widows and widowers for policy classification purposes.
- 6. Allstate policyholders received the correct version of the policyholder notice.
- 7. On July 9, 2020, Allstate submitted a dual filing for Allstate and Allstate Property containing the updated policyholder notice.

Applicable Law

1. K.S.A. 40-955 provides, in part:

(a) Every insurer shall file with the commissioner, except as to inland marine risks where general custom of the industry is not to use manual rates or rating plans, every manual of classifications, rules and rates, every rating plan, policy form and every modification of any of the foregoing which it proposes to use. Every such filing shall indicate the proposed effective date and the character and extent of the coverage contemplated and shall be accompanied by the information upon which the insurer supports the filings. A filing and any supporting information shall be open to public inspection after it is filed with the commissioner, except that disclosure shall not be required for any information contained in a filing or in any supporting documentation for the filing when such information is either a trade secret or copyrighted. For the

purposes of this section, the term "trade secret" shall have the meaning ascribed to it in K.S.A. 60-3320, and amendments thereto. An insurer may satisfy its obligations to make such filings by authorizing the commissioner to accept on its behalf the filings made by a licensed rating organization or another insurer. Nothing contained in this act shall be construed to require any insurer to become a member or subscriber of any rating organization.

2. K.S.A. 40-2,125 provides, in part:

(a) If the commissioner determines after notice and opportunity for a hearing that any person has engaged or is engaging in any act or practice constituting a violation of any provision of Kansas insurance statutes or any rule and regulation or order thereunder, the commissioner may in the exercise of discretion, order any one or more of the following:

(1)Payment of a monetary penalty of not more than \$1,000 for each and every act or violation, unless the person knew or reasonably should have known such person was in violation of the Kansas insurance statutes or any rule and regulation or order thereunder, in which case the penalty shall be not more than \$2,000 for each and every act or violation;

(2)suspension or revocation of the person's license or certificate if such person knew or reasonably should have known that such person was in violation of the Kansas insurance statutes or any rule and regulation or order thereunder; or

(3)that such person cease and desist from the unlawful act or practice and take such affirmative action as in the judgment of the commissioner will carry out the purposes of the violated or potentially violated provision.

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Conclusions of Law and Orders

Based on the information enumerated in Paragraphs #1 through #7 and the applicable law cited above, THE COMMISSIONER OF INSURANCE MAKES THE FOLLOWING ORDERS:

- 1. The Commissioner of Insurance has jurisdiction over this matter pursuant to K.S.A. 40-222, and shall retain jurisdiction to issue any further orders deemed necessary.
- 2. Allstate and Allstate Property neither admits nor denies stated violations, as enumerated above.
- 3. Allstate has agreed to a payment of \$1,000 in response to a late filing.
- 4. Allstate and Allstate Property shall comply with recommendations of examiners and contact the Property/Casualty Division with any further questions.

IT IS SO ORDERED THIS <u>19+</u> DAY OF DECEMBER 2020, IN THE CITY OF TOPEKA, STATE OF KANSAS.



BY:

Justin L. McFarland General Counsel

APPROVED BY:

Melissa I. Young Legislative and Regulatory Counsel Allstate Insurance Company 2775 Sanders Road Suite A2W Northbrook, IL 60062

Certificate of Service

The undersigned hereby certifies that she served the above and foregoing Consent Agreement and Final Order on this _____ day of December 2020, by causing the same to be deposited in the United States Mail, first class postage prepaid, addressed to the following:

Melissa I. Young, Legislative and Regulatory Counsel Allstate Insurance Company 2775 Sanders Road Suite A2W Northbrook, IL 60062

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Toni Garrard Senior Administrative Assistant