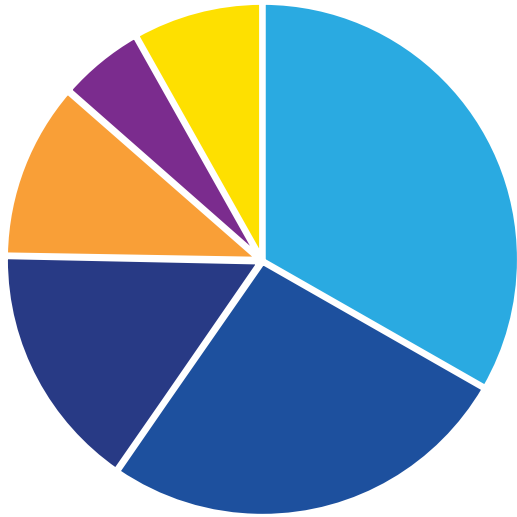


2024 OVERVIEW

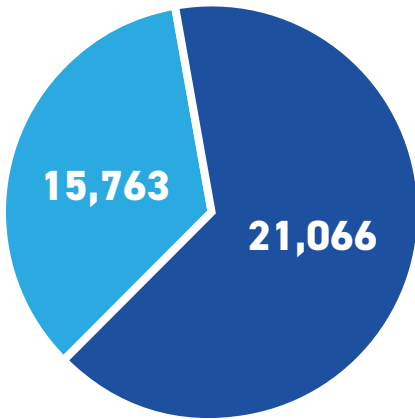


Consumer Complaints by Line

Accident/Health: 1332
Auto: 1060
Home: 708
Life/Annuities: 347
Other: 213
Long-Term Care: 76

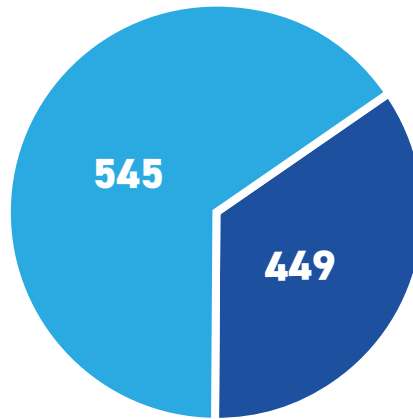


\$11.8 MILLION
Recovered for Kansans



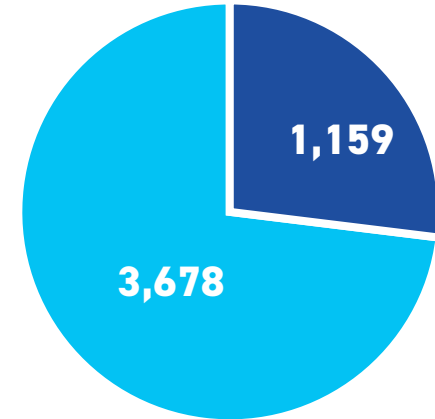
Number of Calls

Licensing: 15,763 Consumers: 21,066



Number of Chats

Licensing: 545 Consumers: 449

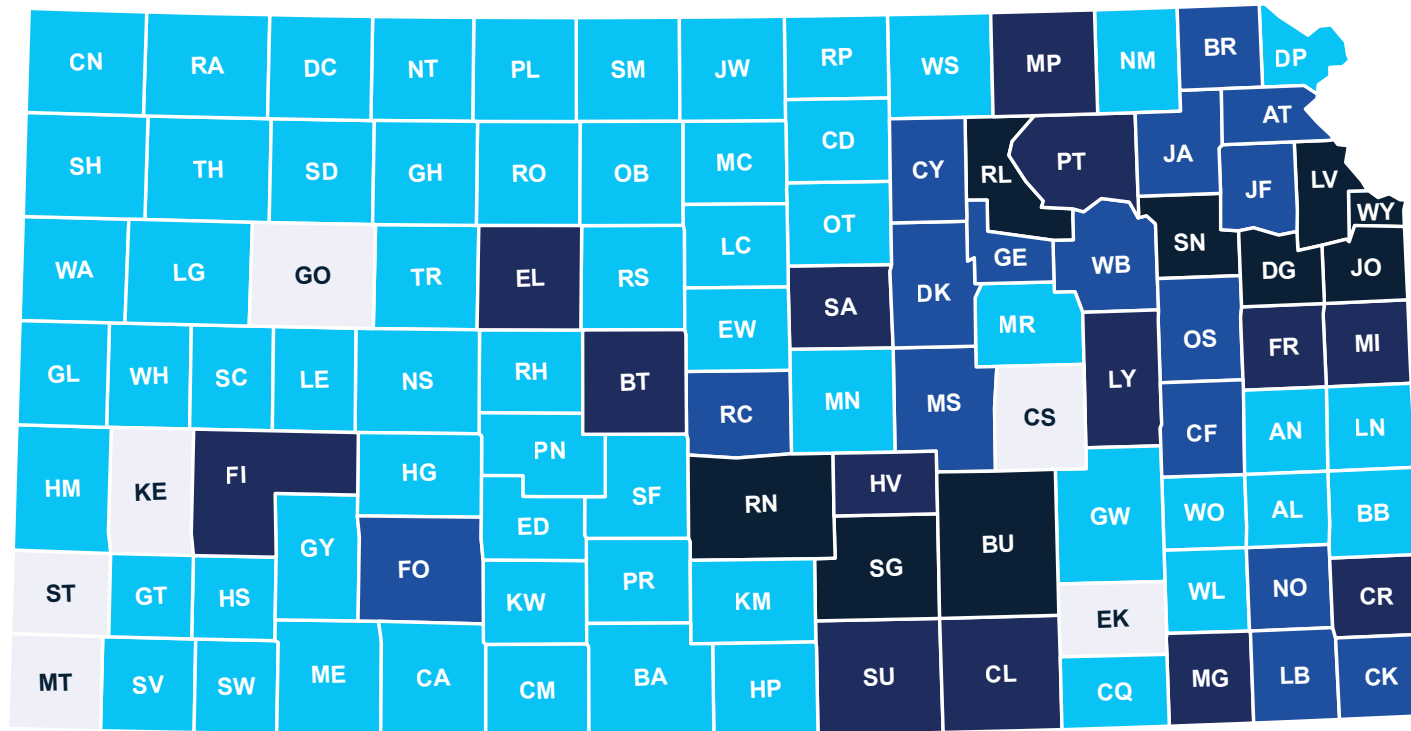


Consumer Interactions

Complaints: 3,678 Inquiries: 1,159

2024 NUMBER OF COMPLAINTS BY COUNTY

Kansas consumer complaints regarding annuities, auto, health, life, property or business policies.



2024 MONEY RECOVERED BY COUNTY

Allen	\$8,776.00	Finney	\$174,128.86	Logan	\$0.00	Rooks	\$61.80
Anderson	\$0.00	Ford	\$53,061.58	Lyon	\$5,146.27	Rush	\$27,276.28
Atchison	\$58,184.00	Franklin	\$45,047.10	Marion	\$84.93	Russell	\$3,447.05
Barber	\$0.00	Geary	\$16,446.59	Marshall	\$390,148.05	Saline	\$207,851.35
Barton	\$131,331.63	Gove	\$0.00	McPherson	\$147,717.48	Scott	\$490,005.57
Bourbon	\$398.00	Graham	\$0.00	Meade	\$5,720.87	Sedgwick	\$1,490,565.11
Brown	\$7,652.00	Grant	\$0.00	Miami	\$68,143.65	Seward	\$3,799.73
Butler	\$137,441.85	Gray	\$0.00	Mitchell	\$0.00	Shawnee	\$1,624,948.81
Chase	\$0.00	Greeley	\$0.00	Montgomery	\$17,440.45	Sheridan	\$0.00
Chautauqua	\$1,678.00	Greenwood	\$117,625.00	Morris	\$63,191.88	Sherman	\$0.00
Cherokee	\$20,126.67	Hamilton	\$49,415.87	Morton	\$0.00	Smith	\$41,575.49
Cheyenne	\$0.00	Harper	\$0.00	Nemaha	\$0.00	Stafford	\$36,182.62
Clark	\$0.00	Harvey	\$47,694.69	Neosho	\$430,999.13	Stanton	\$0.00
Clay	\$4,043.35	Haskell	\$0.00	Ness	\$100,924.10	Stevens	\$8,362.41
Cloud	\$12,901.02	Hodgeman	\$0.00	Norton	\$0.00	Sumner	\$107,158.44
Coffey	\$68,564.02	Jackson	\$15,917.98	Osage	\$17,178.91	Thomas	\$0.00
Comanche	\$0.00	Jefferson	\$63,663.60	Osborne	\$0.00	Trego	\$2,014.73
Cowley	\$40,038.71	Jewell	\$0.00	Ottawa	\$230,048.87	Wabaunsee	\$9,262.55
Crawford	\$19,482.55	Johnson	\$1,746,504.04	Pawnee	\$10,525.11	Wallace	\$0.00
Decatur	\$0.00	Kearny	\$0.00	Phillips	\$35,078.39	Washington	\$0.00
Dickinson	\$22,164.93	Kingman	\$57,952.99	Pottawatomie	\$727,285.58	Wichita	\$0.00
Doniphan	\$0.00	Kiowa	\$0.00	Pratt	\$3,230.13	Wilson	\$17,197.66
Douglas	\$281,339.81	Labette	\$9,500.00	Rawlins	\$0.00	Woodson	\$16,352.09
Edwards	\$135.12	Lane	\$6,271.32	Reno	\$259,374.32	Wyandotte	\$499,741.01
Elk	\$0.00	Leavenworth	\$172,212.28	Republic	\$5,380.88	N/A	\$977,821.53
Ellis	\$197,602.52	Lincoln	\$0.00	Rice	\$66,948.34	Total	\$11,864,392.27
Ellsworth	\$0.00	Linn	\$0.00	Riley	\$128,898.02		