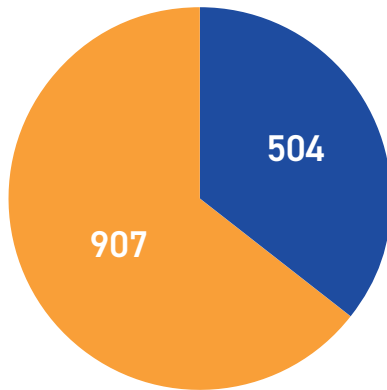


# KANSAS DEPARTMENT OF INSURANCE: 2022 OVERVIEW

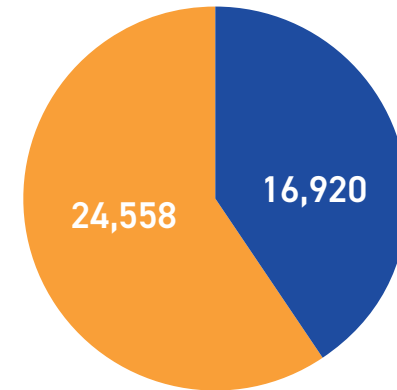
## Number of Chats

LICENSING 907      CONSUMERS 504



## Number of calls

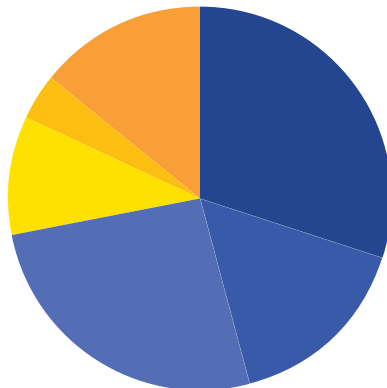
LICENSING 24,558      CONSUMERS 16,920



**\$7.6 MILLION**  
RECOVERED FOR POLICYHOLDERS

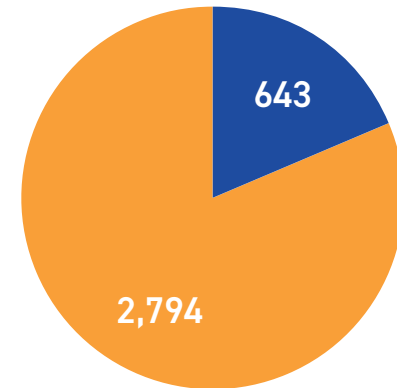
## Complaints by line

Auto: 30%      Health/Dental: 26%      Long-Term Care: 4%  
Home: 16%      Life/Annuities: 10%      Other: 14%



## Number of Complaints

COMPLAINTS 2,794      INQUIRIES 643



Insurance Commissioner Vicki Schmidt

## 2022 Recoveries by County

Allen	\$0.00	Finney	\$8,342.92	Logan	\$0.00	Rooks	\$65,342.95
Anderson	\$85.25	Ford	\$51,979.97	Lyon	\$159,576.80	Rush	\$0.00
Atchison	\$92,703.00	Franklin	\$6,583.00	Marion	\$2,475.42	Russell	\$0.00
Barber	\$0.00	Geary	\$59,368.09	Marshall	\$17,385.88	Saline	\$69,730.88
Barton	\$13,042.90	Gove	\$0.00	McPherson	\$65,966.96	Scott	\$21,918.00
Bourbon	\$50,852.17	Graham	\$3,737.55	Meade	\$0.00	Sedgwick	\$2,398,640.38
Brown	\$7,754.24	Grant	\$0.00	Miami	\$3,240.63	Seward	\$139,130.68
Butler	\$343,113.93	Gray	\$0.00	Mitchell	\$0.00	Shawnee	\$680,372.38
Chase	\$10,618.21	Greeley	\$0.00	Montgomery	\$19,986.67	Sheridan	\$0.00
Chautauqua	\$12,505.59	Greenwood	\$8,615.67	Morris	\$17,138.30	Sherman	\$0.00
Cherokee	\$16,628.72	Hamilton	\$0.00	Morton	\$2,913.50	Smith	\$3,988.00
Cheyenne	\$0.00	Harper	\$0.00	Nemaha	\$6,647.00	Stafford	\$388.11
Clark	\$0.00	Harvey	\$38,375.73	Neosho	\$4,700.00	Stanton	\$0.00
Clay	\$1,943.00	Haskell	\$2,803.13	Ness	\$0.00	Stevens	\$0.00
Cloud	\$70,929.64	Hodgeman	\$0.00	Norton	\$4,102.78	Sumner	\$6,877.33
Coffey	\$13,374.20	Jackson	\$58,514.24	Osage	\$39,412.42	Thomas	\$12,712.23
Comanche	\$0.00	Jefferson	\$34,904.62	Osborne	\$0.00	Trego	\$0.00
Cowley	\$7,836.39	Jewell	\$17,081.07	Ottawa	\$751.96	Wabaunsee	\$0.00
Crawford	\$3,547.71	Johnson	\$1,317,339.58	Pawnee	\$0.00	Wallace	\$555.30
Decatur	\$43,850.67	Kearny	\$10,685.33	Phillips	\$13,537.05	Washington	\$3,790.50
Dickinson	\$5,944.40	Kingman	\$0.00	Pottawatomie	\$33,761.70	Wichita	\$0.00
Doniphan	\$0.00	Kiowa	\$60,925.39	Pratt	\$0.00	Wilson	\$720.90
Douglas	\$172,853.71	Labette	\$3,000.00	Rawlins	\$0.00	Woodson	\$0.00
Edwards	\$0.00	Lane	\$0.00	Reno	\$109,981.52	Wyandotte	\$284,070.31
Elk	\$0.00	Leavenworth	\$136,142.40	Republic	\$14,115.18	N/A	\$547,442.46
Ellis	\$1,245.00	Lincoln	\$114.00	Rice	\$1,955.76	<b>Total</b>	<b>\$7,610,387.04</b>
Ellsworth	\$0.00	Linn	\$36,353.39	Riley	\$133,362.29		