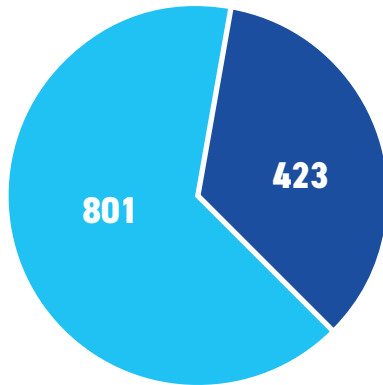


KANSAS DEPARTMENT OF INSURANCE: 2023 OVERVIEW

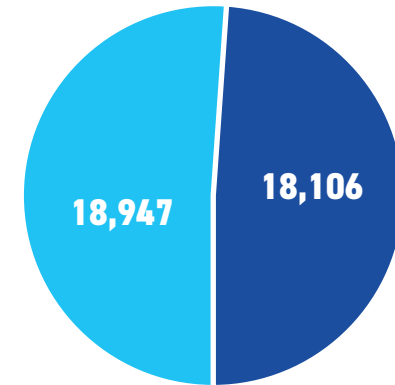
Number of Chats

Licensing 801 Consumers 423



Number of Calls

Licensing 18,947 Consumers 18,106



\$16 MILLION
RECOVERED FOR KANSAS CONSUMERS

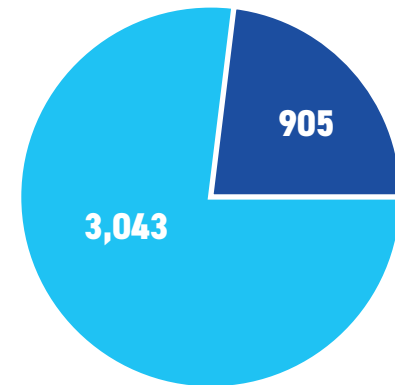
Consumer Complaints by Line

Health/Dental: 30% Home: 15% Long-Term Care: 4%
Auto: 26% Life/Annuities: 10% Other: 15%



Consumer Interactions

Complaints 3,043 Inquiries 905



Insurance Commissioner Vicki Schmidt

2023 Recoveries by County

Allen	\$0.00	Finney	\$42,912.88	Logan	\$0.00	Rooks	\$0.00
Anderson	\$1,485.25	Ford	\$37,629.42	Lyon	\$14,647.14	Rush	\$0.00
Atchison	\$0.00	Franklin	\$2,920.54	Marion	\$2,904.00	Russell	\$18,069.34
Barber	\$62,217.76	Geary	\$32,631.12	Marshall	\$958.00	Saline	\$75,459.89
Barton	\$63,469.55	Gove	\$0.00	McPherson	\$16,396.34	Scott	\$0.00
Bourbon	\$4,657.38	Graham	\$0.00	Meade	\$11,946.25	Sedgwick	\$1,419,177.09
Brown	\$0.00	Grant	\$0.00	Miami	\$127,363.68	Seward	\$0.00
Butler	\$222,252.54	Gray	\$263,575.00	Mitchell	\$0.00	Shawnee	\$740,049.78
Chase	\$0.00	Greeley	\$0.00	Montgomery	\$56,746.97	Sheridan	\$0.00
Chautauqua	\$0.00	Greenwood	\$14,104.38	Morris	\$124,218.52	Sherman	\$26,333.91
Cherokee	\$1,036.00	Hamilton	\$0.00	Morton	\$3,565.38	Smith	\$2,340.06
Cheyenne	\$0.00	Harper	\$6,897.95	Nemaha	\$2,105.38	Stafford	\$0.00
Clark	\$0.00	Harvey	\$34,271.27	Neosho	\$21,320.14	Stanton	\$0.00
Clay	\$6,198.09	Haskell	\$0.00	Ness	\$0.00	Stevens	\$0.00
Cloud	\$21,684.24	Hodgeman	\$0.00	Norton	\$0.00	Sumner	\$145.00
Coffey	\$0.00	Jackson	\$8,808.10	Osage	\$28,575.60	Thomas	\$56,860.29
Comanche	\$0.00	Jefferson	\$12,594.84	Osborne	\$0.00	Trego	\$0.00
Cowley	\$63,414.68	Jewell	\$61,568.00	Ottawa	\$880.09	Wabaunsee	\$0.00
Crawford	\$8,892.03	Johnson	\$11,204,962.06	Pawnee	\$17,431.07	Wallace	\$0.00
Decatur	\$0.00	Kearny	\$5,436.07	Phillips	\$0.00	Washington	\$45,679.07
Dickinson	\$5,019.00	Kingman	\$0.00	Pottawatomie	\$18,621.98	Wichita	\$0.00
Doniphan	\$0.00	Kiowa	\$0.00	Pratt	\$0.00	Wilson	\$36,659.31
Douglas	\$116,483.64	Labette	\$71,914.54	Rawlins	\$0.00	Woodson	\$0.00
Edwards	\$72,447.16	Lane	\$7,661.25	Reno	\$110,026.92	Wyandotte	\$126,087.04
Elk	\$0.00	Leavenworth	\$37,296.25	Republic	\$0.00	N/A	\$280,391.35
Ellis	\$45,881.24	Lincoln	\$0.00	Rice	\$16,360.33	Total	\$16,087,643.02
Ellsworth	\$0.00	Linn	\$225.51	Riley	\$145,775.36		