



# Kansas Department of Insurance

Commissioner Vicki Schmidt

FOR IMMEDIATE RELEASE  
May 3, 2024

Contact: Kyle Strathman  
Kyle.Strathman@ks.gov

## Kansas Insurance Commissioner Vicki Schmidt offers assistance to victims of Westmoreland tornado

Topeka, Kan. – Kansas Insurance Commissioner Vicki Schmidt and Kansas Department of Insurance staff visited Westmoreland to assist those impacted by Tuesday's EF3 tornado with insurance claims questions, concerns, and complaints.

“As residents and communities focus on the long-term recovery, the Kansas Department of Insurance stands ready to assist wherever possible,” said Commissioner Schmidt. “I encourage all Kansans who have experienced property damage from recent storms to call the Department if you have questions about your insurance claim or if you encounter insurance-related problems along the way.”

Commissioner Schmidt and key staff visited the site of the Westmoreland tornado today, May 3, to provide on-site assistance with residents who may need help with their insurance. Schmidt visited with residents and provided information on the resources available through the Department.

This storm season, if you or someone you know is having trouble with an insurance claim, please contact the Kansas Department of Insurance's Consumer Assistance Division toll-free at 1-800-432-2484, by email at [KDOI.Complaints@ks.gov](mailto:KDOI.Complaints@ks.gov) or online at [insurance.kansas.gov](https://insurance.kansas.gov) for any claims-related questions or concerns.

###

*The Kansas Department of Insurance was established in 1871, currently led by Commissioner Vicki Schmidt. The mission of the Department is to **regulate** companies that sell policies in Kansas to ensure solvency and compliance with state law, **educate** consumers about all things insurance and securities, and **advocate** for a strong and competitive market to give Kansans choices when shopping for products that meet their needs.*